



The world's trusted brand for alternative flooring, organization & lifestyle products.

## FAQ'S

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### FOAM FLOORING

#### **1. What applications is this product designed for?**

Norsk™ Multi-Purpose Foam Flooring was designed for any area you have a need! Foam mats provide anti-fatigue properties, protection from hard surfaces, acoustic and thermal insulation, and shock absorption. Suggested uses include: multi-purpose spaces in the home or workplace, day-care centers, exercise/yoga rooms, basements, children's play areas, laundry rooms, temporary construction paths, gardening, recreation, churches, pre-schools, workshops, trade shows, camping sites and more!

#### **2. What materials are Norsk™ foam tiles made from?**

Norsk™ Multi-Purpose Foam Flooring is made from a proprietary recycled co-polymer formulation. It is the same material that clear plastic sandwich bags are made from.

#### **3. What tools are needed for installation?**

There are no special tools required for most installations. Simply assemble each interlocking tile together like a puzzle. For some wall to wall installations that do require cutting or trimming, you may use a straight edge and a utility knife to cut the tiles to the desired dimension.

#### **4. Are the foam mats resistant to liquid spills?**

Norsk™ Multi-Purpose Foam Flooring is made from closed cell high-density foam material and is water resistant. Foam mats will resist most liquid spills; however, all spills should be cleaned up immediately. Clean mats with a damp cloth, mild soap and water mixture and allow them to air-dry. Any prolonged exposure to moisture will absorb into the mats. Foam mats may be damaged by some liquid chemicals so great care should be taken when using around liquids other than water.

#### **5. Norsk™ Multi-Purpose Foam Flooring is “reversible.” What does that mean?**

There are two types of Norsk™ Multi-Purpose Foam Flooring that feature our reversible patents:

Norsk™ **Standard Reversible** Multi-Purpose Foam Flooring is textured on both sides. Each side of the mat is a different color, but only one side can be used at a time.

Norsk™ **Truly Reversible** Multi-Purpose Foam Flooring is also textured on both sides. However, either side of the mat can be used interchangeably at will to create a checkerboard or a solid pattern.

**6. Is Norsk™ Multi-Purpose Foam Flooring safe for my children?**

Norsk™ Multi-Purpose Foam Flooring has been lab tested and complies with ASTM F 963 Child Safe rating. Norsk™ Multi-Purpose Foam Flooring is Non-toxic, Latex Free, Lead Free, Allergen Free and Phthalate Free and are compliant with all CA Prop 65 requirements.

**7. Does the floor have anti-fatigue and anti-slip properties?**

All Norsk™ Multi-Purpose Foam Flooring have an anti-slip texture. Norsk™ Reversible mats feature texture on both sides. Norsk™ foam flooring is made from the high quality and durable foam, reducing fatigue and providing support when needed.

**8. How do should we clean/maintain the product?**

Clean mats with a damp cloth using mild soap and water.

**9. Can the mats be used outdoors?**

Norsk™ Multi-Purpose Foam Flooring was not designed for permanent outdoor use and will be damaged by prolonged exposure to UV light. Avoid prolonged sun exposure to prevent color fading.

**10. Is there any Latex contained in this product?**

Norsk™ Multi-Purpose Foam Flooring is Non-toxic, Latex Free, Lead Free, Allergen Free, Phthalate Free, and are CA Prop 65 compliant.

**11. Are these mats rated for children's play areas?**

Please refer to all codes, laws, specifications and ratings for products used in play areas, playgrounds, and other recreational uses where the safety of children and others are concerned. This product is not rated for outdoor playground use or for uses that require Fall Zone compliance.

**12. Can this product be used under or around exercise equipment?**

Norsk™ Multi-Purpose Foam Flooring can be used around exercise equipment, but should not be used under it. It is not designed to support prolonged weight without significant deterioration of the product.

**13. Are trim pieces included with packs?**

Yes. Each foam tile includes two stamped trim pieces. For example, a four (4) pack includes eight (8) trim pieces and a six (6) pack includes twelve (12) trim pieces, etc. Please note: for easiest installation, trim pieces should be removed before assembly.

**14. Why does my trim not fit properly around my tiles?**

During production, trim pieces are stamped into each tile. We recommend you remove your trim pieces prior to laying out your floor.

If your trim pieces do not fit perfectly in some instances you may need to use scissors or a utility knife to cut the remaining pieces and make the fit as needed. For a finished look, you may also install the flooring wall-to-wall and trim off ends. Try to keep each piece against walls as equal in size as possible and allow a small gap for expansion and contraction to keep the tiles from buckling. Extra trim pieces are not sold separately.

**15. What size are the tiles and how much area does a box cover?**

Mat Size, Thickness and Color:

**New Foam Flooring:**

24" x 24" x 0.47", 6 PK, Solid: DK. Green, Black, Blue, Brown, Gray, Green, Orange, Purple, Red, Yellow, Rainbow (Blue,Green,Orange,Purple,Red,Yellow)

24" x 24" x 0.47", 6 PK, Solid: Diamond Plate Black, Diamond Plate Gray

24" x 24" x 0.51", 6 PK, Reversible: Black/Blue, Black/Gray, Black/Red, Black/Rainbow (Blue,Green,Orange, Purple,Red,Yellow)

24" x 24" x 0.79", 4 PK, Truly Reversible: Black/Blue, Black/Gray, Black/Red

24" x 24" x 0.79", 4, PK, Truly Reversible: Solid Blue on both sides

24" x 24" x 0.79", 6, PK, Truly Reversible: Black/Blue **COSTCO** (in select clubs)

24" x 24" x 0.53", 8, PK, Reversible: Blue,Green,Orange,Purple,Red,Turquoise/Black – **Sam's Club NEW Colors** (in clubs and online)

**Existing Foam Flooring:**

24" x 24" x 0.47", 4 PK, Solid: Primary Colors (Blue,Green,Red,Yellow), Gray

24" x 24" x 0.51", 4 PK, Reversible: Primary Colors (Blue,Green,Red,Yellow)/Gray, Black/Gray

24" x 24" x 0.75", 4 PK, Truly Reversible: Black/Blue, Black/Gray

24" x 24" x 0.79", 6, PK, Truly Reversible: Primary (Blue,Green,Red,Yellow)/Gray – **Sam's Club Original Colors** (in clubs and online)

**Pack Size:**

4 Pack – Four mats (4), eight borders (8), 16 sq. ft.

6 Pack – Six mats (6), twelve borders (12), 24 sq. ft.

8 Pack – Eight mats (8), 16 borders (16), 33.5 sq. ft. (**Sam's Club**)

**16. How do you contact Norsk™ Customer Service?**

Phone: 888-443-9058

Email: [customerservice@norsk-stor.com](mailto:customerservice@norsk-stor.com)

